

# PositivelyNeutral

Arbitration and Mediation for Attorneys and Their Business Clients



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*"You did an excellent job bringing the parties together today. Thank you again."*

*"I don't know if you change styles when you feel it is necessary but the manner in which you handled this process it was artful."*

*"Thank you for your effective work, effort, and patience yesterday. It is very much appreciated. I hope to work with you in the future, and will be passing your name on to my colleagues."*

*"My client told me as we were walking out that I picked the right mediator, and I very much agree."*

*"Thank you for your excellent work on Wednesday. I was fully aware of how difficult this particular case was going to be to settle, but you handled every aspect of the mediation – including the 'end-game' – expertly. As well as [my adversary counsel] and I may get along, there is no doubt in my mind that we could not have settled this case without you."*

*"Thanks for stewarding the parties through the process. Everyone on our side was duly impressed and appreciative of your knowledge of the case and your ability to separate the wheat from the chaff. Your time spent in preparation was evident."*

*"Thank you. It was an absolute pleasure."*

*"Thank you again. As always, you were very effective and great to work with."*

*"I look forward to working with you again in the future and will encourage others in our firm to think of you for their cases going forward."*

*"I greatly appreciate your management of this difficult situation on both sides – I don't think a resolution would have been possible without it."*

*"I truly appreciate your assistance with this matter. Your efforts really enabled the parties to get this matter resolved. If/when someone is looking for a mediator, I know who to refer."*

*"It was a pleasure working with you. Thank you also for all your hard work in getting us to the finish line."*

*"We appreciated your hard work and creativity to help push this across the finish line."*

*"Many thanks for your help. It has been a pleasure working with you, and I hope our paths cross again."*

*"My clients were very pleased with how quickly and seamlessly you understood their position and predicament and were able to navigate the issues to settlement. It was a pleasure working with you."*

*"Your insight and patience were hugely helpful in moving this to a resolution."*

*"I enjoyed working with you. Thanks for using your excellent mediator skills to get the sides to an agreement!"*

*"Thank you again for your invaluable assistance here."*

*"Whew. Thank you for your help in getting this one done."*

*"We certainly enjoy working with you as both a mediator and arbitrator and definitely recommend you when we can!"*

*"Really enjoyed working with you. Thank you for your help in resolving this dispute."*

*"I thought you were a brilliant and very professional mediator and I also enjoyed working with you."*

*"I was really pleased with our mediation this year and appreciate all of your efforts. I was just talking with my old colleague [ ] the other day and you came up as someone we'd both worked with this year and would love to utilize you again in the future. I hope you take that as high praise coming from both a plaintiff and defense lawyer."*

*"Please know that you did a spectacular job mediating the dispute. My client was very appreciative of your efforts – and I am convinced it was your personal involvement in this matter that allowed the parties to resolve their dispute by agreement."*

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